



MRO Vision, Mission and Core Values

Vision

A highly reliable and secure North American bulk power system.

Mission

To identify, prioritize and assure effective and efficient mitigation of risks to the reliability and security of the North American bulk power system by promoting Highly Effective Reliability Organizations® (HEROs).

Core Values

These core values represent the behaviors needed to successfully execute MRO's strategic plan by influencing daily actions, decision-making, and organizational culture. Collectively, these values empower the entire team to fulfill MRO's mission of safeguarding the reliability and security of the bulk power system in the region.

- CONNECTION

Daily behavior reflects MRO's vision and mission and fosters collaborative engagement with internal and external stakeholders.

- Collaborative
- Inclusive
- Respectful
- Engaged

- CURIOSITY

Drives innovation and continuous improvement, encouraging employees to explore new ideas and creative solutions to complex problems.

- Innovative
- Inquisitive
- Adaptive

- COMMITMENT

Reflects dedication to MRO and all its endeavors, maintaining high standards of excellence and accountability.

- Trustworthy
- Independent
- Ethical

- COMPETENCY

Emphasizes expertise and skill development, equipping employees to navigate complex challenges effectively.

- Experienced
- Accountable
- Accurate