

## Please Complete MRO's Annual Stakeholder Survey

October 1, 2018

**SAINT PAUL, MINN.** Midwest Reliability Organization (MRO) is looking for your feedback on the quality of its service and performance. Each year, MRO conducts a survey of its registered entities and any industry participants familiar with MRO to determine if the organization is meeting the needs of its stakeholders. This feedback is instrumental in providing valuable input to MRO's Board of Directors and its leadership team when identifying successes and areas for improvement.

The survey is conducted anonymously and MRO encourages participation from multiple individuals within an organization. A summary of the survey results is reviewed by the board of directors at its annual meeting in November and then published on MRO's website.

The survey is short and takes approximately 5 minutes to complete. **Please consider taking the [2018 Stakeholder Survey](#) today!**

The survey will be open through **October 12, 2018**. Please feel free to forward this announcement to others in your organization.

Questions regarding this announcement can be directed to [Jessie Mitchell](#), Stakeholder Relations and Communications Principal.

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*Midwest Reliability Organization (MRO) is a non-profit organization dedicated to ensuring the reliability and security of the bulk power system in the central region of North America, including parts of both the United States and Canada. MRO is one of seven regional entities in North America operating under authority from regulators in the United States through a delegation agreement with the North American Electric Reliability Corporation (NERC) and in Canada under similar arrangements. The primary focus of MRO is developing and ensuring compliance with reliability standards and assessing the grid's ability to meet the demands for electricity.*