MRO COVID-19 Situational Update
Last Updated: 3/20/2020

Helpful Resources

- FERC, NERC Provide Industry Guidance to Ensure Grid Reliability Amid Potential Coronavirus Impacts
- Case-By-Case Noncompliance Notifications Related to Coronavirus (MRO)
- Assessing and Mitigating the Novel Coronavirus (ESCC)
- Centers for Disease Control and Prevention and CDC Framework for Mitigation
- World Health Organization COVID-19 Situational Awareness
- Minnesota Department of Health

Preparedness

The health and safety of MRO staff, stakeholders, and others involved in our daily activities is and will remain a top priority for MRO. We are closely monitoring the rapidly evolving COVID-19 situation and are following guidance from the World Health Organization (WHO) and the Centers for Disease Control and Prevention (CDC). We have a plan in place to respond to this type of emergency, and will coordinate our efforts with the ERO Enterprise, industry partners, and state and provincial governments, as necessary.

Mitigation and Response

We are following WHO and CDC guidance on social distancing. Our work from home program has been expanded to include full-time, remote work, and employees have been instructed to work from home through the end of April unless critical business needs require them to be in the office.

Critical business needs are assessed on a case-by-case basis.

In an abundance of caution, we have converted all in-person industry meetings at our office to Webex through the end of April.

Our website calendar has been updated to reflect these changes. Individuals who registered to attend an event in person in March or April will be automatically registered to attend that event by Webex. A confirmation email will be sent to those participants within the next few days.

Any questions concerning meetings or registration should be sent to meetings@mro.net.

All employee travel has been restricted unless necessary for critical operations, and visitor access to MRO’s office is closed.

MRO will follow CDC quarantine guidelines for individuals that have been exposed, or are suspected to have been exposed, to the COVID-19 virus.